

PRIVACY NOTICE

Last updated: January 31, 2025

Louisville HiViz is committed to protecting your personal information. This privacy notice describes how we collect, use, protect, and share your information when you visit our physical store and website www.louisvillehiviz.com

1. INFORMATION WE COLLECT

We may collect the following information when you interact with us:

- Personal information: Name, address, phone number, email.
- Payment information: Credit/debit card data (processed securely by third parties).
- Purchase information: Order history and preferences.
- Device and browsing information: IP address, browser type, cookie data.

2. HOW WE USE YOUR INFORMATION

We use your information to:

- Process and deliver your orders.
- Send updates about your purchase or promotions (if you have given your consent).
- Improve our products and services.
- Comply with legal and security requirements.

3. INFORMATION SHARING

We do not sell or rent your personal information. However, we may share it with:

- Payment and shipping providers, to complete your purchases.
- Legal authorities, if required by law.
- Marketing and analytics platforms, to improve our communication with customers.

4. PROTECTING YOUR INFORMATION

We implement security measures to protect your information against unauthorized access, loss, or alteration.

5. YOUR RIGHTS AND OPTIONS

You can:

- Request access, correction, or deletion of your personal information.
- Opt-out of receiving promotional emails.
- Set your browser to reject cookies.

To exercise your rights, contact us at info@lewisvillehiviz.com or call 469 920 9349.

6. CHANGES TO THIS NOTICE

We may update this notice periodically. Any changes will be posted on this page with the update date.

7. CONTACT

If you have questions about this notice, you can contact us at:

Lewisville HiViz 1027 Lakeland Dr. Lewisville, TX 75067

info@lewisvillehiviz.com

469 920 9349

TERMS OF SERVICE

1. INTRODUCTION

Welcome to Lewisville HiViz. By accessing and using our website and services, you agree to comply with the following terms and conditions. If you do not agree with any of these terms, please do not use our site.

2. PRODUCTS AND AVAILABILITY

We offer high-visibility safety clothing and other personal protective equipment (PPE). We strive to maintain product availability, but we do not guarantee that an item will always be in stock. We reserve the right to modify or discontinue products at any time without prior notice.

3. PRICES AND PAYMENTS

All prices are in US dollars (USD) and are subject to change without notice. We accept major payment methods, including credit cards and secure online payment platforms. We reserve the right to cancel orders in case of pricing errors or availability issues.

4. SHIPPING AND DELIVERIES

We ship throughout the United States from Texas. Delivery times may vary depending on the location and shipping service. We are not responsible for delays caused by third parties. Once the order has been shipped, we cannot make changes to the delivery address.

5. RETURNS AND REFUNDS

We accept returns within 30 days of receiving the product, provided it is in its original condition, unused, and with intact tags. We do not accept returns of personalized products. Refunds will be processed using the same payment method used for the purchase. Return shipping costs are the customer's responsibility, except in cases of defective products or errors on our part.

6. WARRANTY AND LIABILITY

We strive to offer high-quality products, but we do not guarantee that they are suitable for all uses. We are not responsible for damages resulting from improper use of our products. The maximum liability of our store will be limited to the purchase value of the product.

7. INTELLECTUAL PROPERTY

All content on our website, including text and images, is the property of Lewisville HiViz or authorized third parties. The use of our content without prior authorization is not allowed.

8. PRIVACY AND PERSONAL DATA

We protect our customers' personal information in accordance with our Privacy Policy. By using our site, you agree to the collection and use of your data in accordance with our policy.

9. CHANGES TO THE TERMS

We reserve the right to modify these terms at any time. Any changes will be posted on our website and will take effect immediately after publication.

10. CONTACT

If you have questions about these terms, you can contact us at:

Lewisville HiViz 1027 Lakeland Dr. Lewisville, TX 75067

info@lewisvillehiviz.com

469 920 9349

By making a purchase on our site, you confirm that you have read and accepted these terms of service